

CITY OF DALLAS CITY
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May 7, 2025

To: Dallas City Businesses and Residents

The City of Dallas City has had to change its mass notification system to a new company because the old company no longer allows messages to be sent by phone call. The new company is RAVE Mobile Safety.

This new system will allow us to continue to notify our businesses and residents by phone calls, text messages, e-mails, or any combination of the three that you would like regarding things like severe weather warnings, water breaks, boil orders, and changes in the day that garbage will be picked up due to a holiday.

Unfortunately, the phone numbers and e-mail addresses that were inputted into the old system could not be transferred to the new system. Therefore, anyone that wants to be on the notification list when a message is sent out must register again on the RAVE system. In order to register online, go to <https://www.smart911.com/smart911/ref/reg.action?pa=cityofdallascity>. You will then need to complete the registration process. Once this has been completed, you will start receiving the messages when they are sent out.

If you do not have access to a computer, you can stop by my office (Vorhies Insurance) at 261 Oak Street, and I will be happy to help you get registered. Our office hours are 8:30 a.m. to 4:30 p.m. on Monday, Tuesday, Wednesday, and Friday, and 8:30 a.m. to Noon on Thursday and Saturday.

If you are a property owner that receives the water bill and you have tenants renting from you, the city would appreciate it if you would please pass this information on to your tenants.

If you have any questions, please call me.

Steve Vorhies, City Clerk
City of Dallas City